
MEETING NOTES
Franklin County Mental Health and Addiction Crisis Center
Steering Committee

October 26, 2019 3:00 PM – 5:00 PM

Netcare Access

Attendees:

Beth Armstrong, OhioHealth
Kenton Beachy, Mental Health America of Franklin County
Lisa Bishop, North Central Community Counseling
Sgt. Scott Blacker, Franklin County Sheriff's Office
Kevin Dixon, Ph.D., ADAMH
Annie Gallagher, Gallagher Consulting Group
Kythryn Carr Harris, ADAMH
Pablo Hernandez, MD, Netcare, Inc.
Leah Hooks, ADAMH
Mark Hunter Franklin County Facilities Management
Lt. Dennis Jeffrey, Columbus Police Department
Katrina Kerns, North Community Counseling
Jeff Klingler, Central Ohio Hospital Council

Gary Krafthefer, The PEER Center
Amanda Lucas, OSUWMC
Sgt. Jennifer Mancini, Columbus Police Department
Joe Niedziniedski, North Central Community Counseling
Lt. Matt Parrish, Columbus Fire Department
Bob Shook, Franklin County
Major James K. Simmons, Franklin County Sheriff's Office
Brian Stroh, MD, Netcare
King Stumpp, Netcare
Jonathan Thomas, ADAMH
Robert Williamson, MD, CSNX

I. Welcome

Kevin Dixon, Co-chair, Interim CEO, ADAMH kicked off the meeting and thanked the Steering Committee members for their attendance and commitment to the effort.

They turned the meeting over to Annie Gallagher, facilitator. Gallagher reviewed meeting objectives, i.e.

- Overview of project status and funding request
- Update from active workgroups

II. Status Overview: Schedule and Debrief of PCES Meeting

Jonathan Thomas, Project Lead, VP Planning and Evaluation, ADAMH said that recent work has been focused on preparing the funding application for the State capital budget, which is due the Friday, November 8, 2019. Thomas said that the System of Care has its first meeting scheduled for October 29th.

Thomas said the SC leaders had a successful meeting with the PCES group on October 11, 2019. The group was pleased with the progress that has been made. It was suggested that the branding / name of the center be changed to ensure that it connotes the full breadth and scope of the center. *(A copy of the presentation shared during the meeting can be found on the SC website)*

III. Workgroup Updates

Gallagher advanced the agenda to the workgroup updates. She thanked the workgroup leaders for providing updates and noted that the monthly reports are published on the SC website.

A. Medical and Pharmacy Services Workgroup

Workgroup Leaders: Amanda Lucas, Executive Director, OSU Neurological Institute & Harding Hospital; Delaney Smith, MD, Chief Medical Officer, ADAMH

Amanda Lucas shared workgroup updates and highlighted key developments from the written progress report:

9/12/19 – Workgroup focused on areas of throughput as follows and reached the following decisions. Access/Entry – Need for 3 access points as follows 1) Public Entry/Walk-In 2) Police/EMS/Probates (1800-2000/yr). This area should have sally port doors with an ability to triage patients to either high acuity area or medical needs. and 3) Secure staff entry and loading dock (1 access for dock).

10/7/19 – Will need strong community involvement to ensure that outpatient providers are doing their part to address low-level crises and engage with their clients while in the facility and upon discharge from the facility and from hospitals. Will also need significant community buy in across inpatient hospitals to understand they will still need to treat patients (of all levels of complexity and payers) and will need to ensure they are providing good linkage upon discharge.

Walk-In/ Bridge Clinic – (main entrance for those who present in immediate crisis or for a care need w/o crisis). Need to clarify rules of use so providers don't use clinic as default instead of discharge planning. Plan would be to cover those who present without a linked provider for a period up to 45 days. Would be helpful to have the payers reinforce linking needed upon discharge to avoid any system misuse.

The SC discussed the importance of ensuring that the bridge clinic is flexible enough to meet the community needs. They also agreed that the work of the System of Care committee will help ensure that this happens.

Intake/Assessment – Data needed to determine # of patients requiring restraint, probate cases and those requiring medical care.

Secure <23 hours beds – Group would like a combo of private rooms (maybe some half wall bays and some with doors that can close) and recliners. Perhaps a model with some ability to segregate high acuity patients and a way to flex (up or down) based on volume.

Secure > 23 hours beds- Build to IP standards per OMHAS guidelines and FGI for ligature resistant.

Lucas said that the workgroup will be touring Netcare with the lead Pharmacist from OSU to gain insight to develop recommendations for the center.

B. Governance and Funding Workgroup

Workgroup Leaders: Kevin Dixon, Co-chair, Interim CEO, ADAMH and Jeff Klingler, President and CEO, Central Ohio Hospital Council

Thomas and Klingler said the SC leaders said they discussed the capital funding request with professionals from Franklin County, who recommended they request \$5 million. The workgroup is also pursuing other potential funders.

C. Building Design Workgroup

Workgroup Leaders: Mike MacKay, Director of Design and Construction, OhioHealth

Jonathan Thomas, Co-chair, VP, ADAMH Board of Franklin County

Thomas explained that the workgroup has been on hold a bit as the focus is on the funding request. However, there is work being completed on finding potential site for the facility. He said they will continue on site and fit planning. He said that several from ADAMH and others have toured the Behavioral Health Pavillion at Nationwide Children's to learn from their success.

D. Data / Technology Workgroup

*Workgroup leaders: Andy Dorr, Strategy and Business Development, OSU Wexner Medical Center
Jonathan Thomas Project Lead, VP Planning and Evaluation, ADAMH*

Thomas said the data workgroup is working on providing information to assist other workgroups such as mapping potential site locations. They will also support the Governance and Funding workgroup's next steps to secure a third-party vendor to develop preliminary pro forma(s) to help ensure that the center is financially sustainable.

The SC also had robust discussion about the potential need to adjust the projected volume numbers to make them more realistic.

Thomas also went through the risks previously outlined and asked the SC for thoughts about how to mitigate them.

IV. External communication to support funding request

A. Revisit name of center

As previously mentioned during the meeting, it was suggested that the SC refer to the center in broader terms. The SC does not need to name the center, but just develop terminology to refer to it that is most appealing to potential funders. Gallagher asked the group what words/terms they would like to consider. Popular responses were, "Behavioral Health," "Access," "Urgent," "Crisis," "Emergency."

B. Coordinated advocacy and communication approach

Klinger said they have convened of government relations professionals from the hospitals to begin lobbying efforts to support the funding and operations of the center. Klinger told the group that their support will also be needed in future efforts to fundraise and influence decision makers and to serve as ambassadors within their organizations. He also mentioned that others from the PCES meeting are interested in being involved with the effort. Specifically, the Community Shelter Board's (CSB) Associate Director expressed interest in serving on the SC and/or a workgroup. The SC agreed that this would be a welcome addition to the effort.

C. External Communications

Gallagher informed the SC that the external overview document has been updated and is available on the website. She encouraged members to share the document and use it as a guide to talk about the effort. She also told the SC that a similar website to the SC site is being developed to share with the public. It will not be password protected, nor will it include all of the notes and details shared on the SC site.

VII. Wrap Up Adjourn

Dixon and Klinger thanked participants.

Gallagher thanked Netcare for hosting and adjourned the meeting.

Next Steering Committee meeting:

Thursday, November 21, 2020 3:00 pm – 5:00 pm

Location: North Central Mental Health Services

1301 North High Street Columbus, OH 43201