



MEETING NOTES
Franklin County Mental Health Crisis Center
Steering Committee
July 25, 2019 3:00 PM – 5:00 PM
North Community Counseling

Attendees:

Beth Armstrong, OhioHealth, Sergeant P. Scott Blacker, Franklin County Sheriff's Office, Margie Balfour, MD, PhD, Kenton Beachy, Mental Health America, Laura Bishop, North Community Counseling, Annie Gallagher, Gallagher Consulting Group, Kythryn Carr Harris, ADAMH Board of Franklin County, Pablo Hernandez, MD, Netcare, Inc., Leah Hooks, ADAMH, Mark Hunter Franklin County Facilities Management, Lt. Dennis Jeffrey, Columbus Police Department, Katrina Kerns, North Community Counseling, Jeff Klingler, Central Ohio Hospital Council, Kris Long, Franklin County, Amanda Lucas, Ohio State Neurological Institute & Harding Hospital, Sgt. Jennifer Mancini, Columbus Police Department, Joe Niedziniedski, North Community Counseling, Adam Rowan, Maryhaven, David Royer, ADAMH Board of Franklin County, Bob Shook, Franklin County, Major James K. Simmons, Franklin County Sheriff's Office, Delaney Smith, MD, ADAMH Board of Franklin County, Brian Stroh, MD, Netcare, King Stumpp, Netcare, Jonathan Thomas, ADAMH Board of Franklin County, Rachit Thariiani, Ohio State University Wexner Medical Center

I. Welcome

David Royer, Co-chair, CEO, ADAMH Board of Franklin County and Jeff Klingler, Co-chair, CEO, Central Ohio Hospital Council kicked off the meeting and thanked Steering Committee members for their attendance and commitment to the effort.

They turned the meeting over to Annie Gallagher, facilitator. Annie thanked the team at North Community Counseling for hosting the session and outlined meeting objectives, i.e.

- Review project workgroups and timeline
- Updates from active workgroups: (Regulatory and Legislation; Data; Medical and Pharmacy Services workgroups.)

Attendees made self-introductions.

II. Project update: Overview of Workgroups and Project Timeline

Jonathan Thomas, Project Lead, VP Planning and Evaluation, ADAMH, provided a general overview of the timing of the Workgroups (see website for copy). The overview indicated that the follow 4 or 8 Workgroups are active:

Workgroup	Status	Phase
Data/Technology	Active: Launch June 27	Ongoing
Regulatory/Legislation	Active: Launch Jun 27	Ongoing
Medical/Pharmacy	Active: Launch July 22	Phase I

Building Design	Active: Launch July 22 (chairs)	Phase I
Community / Access	ON HOLD Launch: TBD	Phase II
Governance / Funding	ON HOLD Launch: TBD	Phase II
Staffing	ON HOLD Launch: TBD	Phase II
System of Care	ON HOLD Launch: TBD	Phase II

Klingler mentioned that they have been in contact with the Columbus Partnership to get an update on timing for regional requests for the state capital bill. From what they currently know, the Partnership will likely ask for requests in the October/November timeframe. They will pull a group of regional leaders together to help set the process. This group will meet in November and December to rank priorities before making recommendations in January. The capital bill will be introduced in early 2020. This means that SC has a little more time than originally thought.

Klingler explained that Steve Lyons, formerly the FCMHCC contact at the Partnership, has taken a position with the Columbus Crew. Jeff Polesovsky, vice president of public policy and Alex Fischer, CEO, will be our new contacts. Klingler told Polesovsky that they would like to meet with him in month or so to get a better idea of the format of the request along with an update on timing/next steps.

SC Leadership has also met recently with OMAS, and they are supportive of the effort.

Gallagher reminded the SC that all Workgroups have established charges with information about leaders, list of members, key topics, deliverables, timing and operations. Each workgroup also has a SC leadership liaison assigned, i.e., Klingler, Royer or Thomas. She directed the SC to review the charters on the website along with names of workgroup members.

III. Update from Regulatory and Legislation; Data; Medical and Pharmacy Services workgroups

Workgroup Leaders: Jason Koma, Director of External Affairs, Mount Carmel Health System; Jeff Klingler, CEO, Central Ohio Hospital Council; David Royer, CEO ADAMH

- The Group met on June 27.
- *EMS transport.* There was initial concern with EMS' ability to transport to the facility. The team secured a legal opinion from Bricker and Eckler (copy on website), which raised concerns with reimbursement for transport of Medicare patients. After much discussion, the workgroup believes that the issue is not as serious as originally thought as transport of Medicaid patients to the center, as well as reimbursement for transports, will be possible. It was noted that there are potential changes to CMS rules regarding reimbursement issues that could have positive impact for transport of Medicare patients. Columbus Fire Department is applying this summer to participate in a pilot project allowing transports and reimbursement for Medicare patients to sites other than a hospital or emergency department. The project is project to begin in January 2020.
- *Locked unit.* The group reviewed potential regulatory challenges related to having a locked unit. After discussions with officials from ODMHAS, the group believes there should not be a problem with a locked unit as long as there are not locked front door/front area.
- *Facility operators.* The group found that regulatory compliance is easier for operators of proposed services offerings (i.e. behavioral health services, medical services, pharmacy services) if they are organized as a new location as part of an existing license for entities that currently provide those services.
- The group will likely work with a consultant to vet the various licensure options under ODMHAS.

IV. Update from Medical and Pharmacy Services Workgroup

Workgroup Leaders: Amanda Lucas, Executive Director, OSU Neurological Institute & Harding Hospital; Delaney Smith, MD, Chief Medical Officer, ADAMH

- The Group has its first meeting on July 22.
- They noted that their work will be dependent on the findings from the Data Workgroup.
- They discussed the facility using an urgent care model with medical clearance capabilities.
- *Technology.* The group believes the facility will need EHR technology, such as Epic and telemedicine capabilities.
- *Pharmacy.* The Workgroup is scheduling a separate meeting to discuss pharmacy needs. They are inviting Bob Weber, Chief Pharmacy Officer, OSU to attend to provide expertise. They will consider several topics such as retail pharmacy and/or bridge clinic. Dr. Balfour, Connections, said she will share the formulary from her facility in Tuscon, AZ.
- *Future topics* for the group include detox, number of exam rooms, types of in-patient beds needed, and potential bridge clinic.

V. Update from Data and Technology Workgroup

Workgroup Leaders: Rachit Thariani, Chief Planning Officer, OSU Wexner Medical Center
Jonathan Thomas Project Lead, VP Planning and Evaluation, ADAMH

(Full written report for Data workgroup can be found on the website)

- Group leaders shared data collected and analyses the team completed on estimated current demand for behavioral health crisis services in Franklin County and forecasts of future demand for new Franklin County Mental Health Crisis Center (FCMHCC).
- *Current State:* Review of the three analyses, including consideration of their data sources, assumptions, and limitations results in a current state estimate ranging from 26,200 to 29,700. However, after removing the estimated volume of encounters requiring advanced medical services the range is reduced to 20,065 to 27,520 encounters which would seemingly be appropriate for the FCMHCC
- *Forecasted Demand.* The Group shared a working calculator Jonathan Thomas developed to help forecast future demand (copy on website). While the team is still collecting additional data, they produced a 10 year Projection of 21,713 or approximately 60 encounters per day. The SC felt that the Data team is using sound methodology. However, it is apparent that input from clinical experts and additional data collection needs to be completed before a final number is determined.
- *Next Steps*
 - ✓ Secure input from clinical teams / possible joint meeting with Medical and Pharmacy Workgroup
 - ✓ Complete data collection and analysis (i.e., incorporate Maryhaven and Franklin County Sheriff data, and verify analyses
 - ✓ Share analyses with FCMHCC workgroups and respond to follow-up data requests

- ✓ Support FCMHCC workgroups in estimating beds/units, square footage, and other variables required for the Building Design Workgroup to estimate total construction costs before the 9/26 Steering Committee meeting
- Thariani, Klingler and the SC acknowledged Thomas for his excellent work.

VI. Communication Activities

- *Vision Document*

Gallagher asked the team to review a draft vision document, which provides a comprehensive overview of the need and future plan for the FCMHCC (copy on website). She invited SC members to share any edits by August 19, 2019.

- *FCMHCC Website*

Gallagher said that the SC website is live and shared the access information (see below). The website portal to house Steering Committee and workgroup materials, e.g., meeting agendas/notes, Workgroup materials, background resources. She encouraged Workgroup leaders and all SC members to share documents and updates with her so that they can be posted on the site.

Gallagher said that in the future, it will be important to communicate with a broader group of stakeholders and the community about the effort. Gallagher said that the site could potentially become public. After some conversation, the SC agreed that the website should remain password protected for now, until the work of the SC and the Workgroups is completed.

To access: www.fccrisis.com

Passcode: crisis (lowercase)

- *Monthly Communications*

ADAMH is developing monthly communications about the FCMHCC SC effort that will be shared with members and contributors of the PCES (Psychiatric Crisis and Emergency Services Task Force). Leah Hooks, ADAMH, asked attendees if there were any particular topics they would like to have communicated. She also invited the group to send her future ideas.

One suggested theme is to emphasize that it is community-solution, and that the SC and Workgroups are comprised of a diverse set of leaders and experts, e.g., law enforcement, government, providers, hospitals, etc.

VII. Wrap up and housekeeping

Gallagher said that the Steering Committee schedule has been updated with all of the meeting locations (copy on website).

Next Steering Committee meeting: Thursday, August 22nd 3:00 pm – 5:00 pm Location: Netcare Access
199 S. Central Avenue, Columbus, OH 43223 (Enter via door #2)